



Healthy Indiana Plan Health Plan Summary



Contact Information

Member Services:
1-800-553-2019

Pharmacy:
1-800-281-4880

Hospitals:
www.anthem.com/healthyindiana or 1-800-553-2019

Provider Services:
1-800-345-4344

Specialists-Other Providers:
www.anthem.com/healthyindiana or 1-800-553-2019

TTY/TDD:
1-800-758-1769

Hours of Operation:

8:00 a.m. to 6:00 p.m. EST Monday - Friday
For non-urgent calls, you can leave a message after hours.
We will return your call the next business day.

Nurse on Call 24 hours/day – 7 days/week
1-866-800-8780
Our nurses help you with questions about your health.

Website

www.anthem.com/healthyindiana

Co-pays

Emergency room:

Childless Adults – \$25

Emergency Room (for non-emergency services):
Adults with Children – \$3, \$6, or \$25 - 20% of the cost of services provided during the visit (whichever is less). Co-pay amounts are based on family income level.

POWER Account Methods of Payment

You can make payments to your POWER Account in one of these ways:

- Check or money order
- Credit card
- Automatic bank draft
- Cash - pay in person at National City bank



Contact Information

Member Services:
1-877-822-7196 or
317-822-7196 (Option #1; Option #4 for Spanish)

Pharmacy:
www.MDwise.org or 1-877-822-7196

Hospitals:
www.MDwise.org or 1-877-822-7196

Provider Services:
1-877-822-7196 or 317-822-7196 (Option #5)

Specialists-Other Providers:
www.MDwise.org or 1-877-822-7196

TTY/TDD:
1-800-743-3333 or 711

Hours of Operation:

8:00 a.m. to 6:00 p.m. EST Monday - Friday
For non-urgent calls, you can leave a message after hours.
We will return your call the next business day.

Nurse on Call 24 hours/day – 7 days/week
1-877-822-7196 Option #3
Our nurses help you with questions about your health.

Website

www.MDwise.org

Co-pays

Emergency room:

Childless Adults – \$25

Emergency Room (for non-emergency services):
Adults with Children – \$3, \$6, or \$25 - 20% of the cost of services provided during the visit (whichever is less). Co-pay amounts are based on family income level.

POWER Account Methods of Payment

You can make payments to your POWER Account in one of these ways:

- Check or money order
- Employer contribution
- Payroll deduction
- Cash - pay in person at your local Chase Bank



Care Management Services

We offer care management services to help you get the right health care services at the right time.

Disease Management Programs

We offer programs to help you and your family members understand and manage certain health conditions. Here are some examples:

- Asthma
- Cancer
- Congestive Heart Failure
- Diabetes

Enhanced Services

- Mail Order Pharmacy
- Free Member Education Meetings and \$10 gas card
- Community Resource Centers for use of Internet and connection to other community resources

Educational Programs

New Member Education Meetings are offered quarterly at locations throughout the state.

Online Health Risk Assessment helps you improve your health and gives you a \$50 Gift Card for completion (starting 7/1/08).

Personalized Telephone Based Weight Management Program helps you lose or gain weight, or stay at a healthy weight, and gives you a \$50 Gift Card for completion.

Tobacco Treatment Program helps you learn new behaviors, offers nicotine replacement gum and patches, and gives you a \$50 Gift Card for completion.

Health Coach Programs offer telephone coaching sessions for certain health conditions. You get a \$100 Gift Card for joining a program and a \$100 Gift Card for graduating.

Care Management Services

We offer care management services to help you get the right health care services at the right time.

Disease Management Programs

We offer programs to help you and your family members understand and manage certain health conditions. Here are some examples:

- Asthma
- Congestive heart failure
- Diabetes
- Kidney disease

Enhanced Services

- Free, unlimited preventive care services with no charge to your POWER account.
- Free over-the-counter medicines for certain medicines with a prescription from the doctor.
- Free wellness classes such as stop smoking.
- Assistance with community resources and other needs.

Educational Programs

WEIGHTwise helps you lose or gain weight, or stay at a healthy weight.

WELLNESSchats offers events to help you learn about good health.

HELPlink helps answer your questions about health, school, community services, and family problems.

SMOKE-free helps you stop smoking or chewing tobacco.

INcontrol helps you understand and manage your diabetes, lung disease and other chronic illnesses.